

Chittick Family Eye Care Nondiscrimination Statement

Chittick Family Eye Care complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age disability, or sex. Chittick Family Eye Care does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Chittick Family Eye Care:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified Interpreters
 - Information written in other languages

If you need these services, contact Jason Shanks Civil Rights Coordinator.

If you believe that Chittick Family Eye Care has failed to provide these services discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Jason Shanks Civil Rights Coordinator, 1104 N Vermilion Street, Danville, IL 61832, Office: 217-442-2631, Fax 217-442-0119, Email JasonShanks@chittickeyecare.com. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Jason Shanks Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW

Room 509F HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Chittick Family Eye Care Individuals With Limited Proficiency Information Regarding Language Assistance Services

Attention: If you speak any of the following languages, language assistance services are available (free of charge) to you upon request.

Spanish, Polish, Chinese, Korean, Tagalog, Arabic, Russian, Gujarati, Urdu, Vietnamese, Italian, Hindi, French, Greek, German